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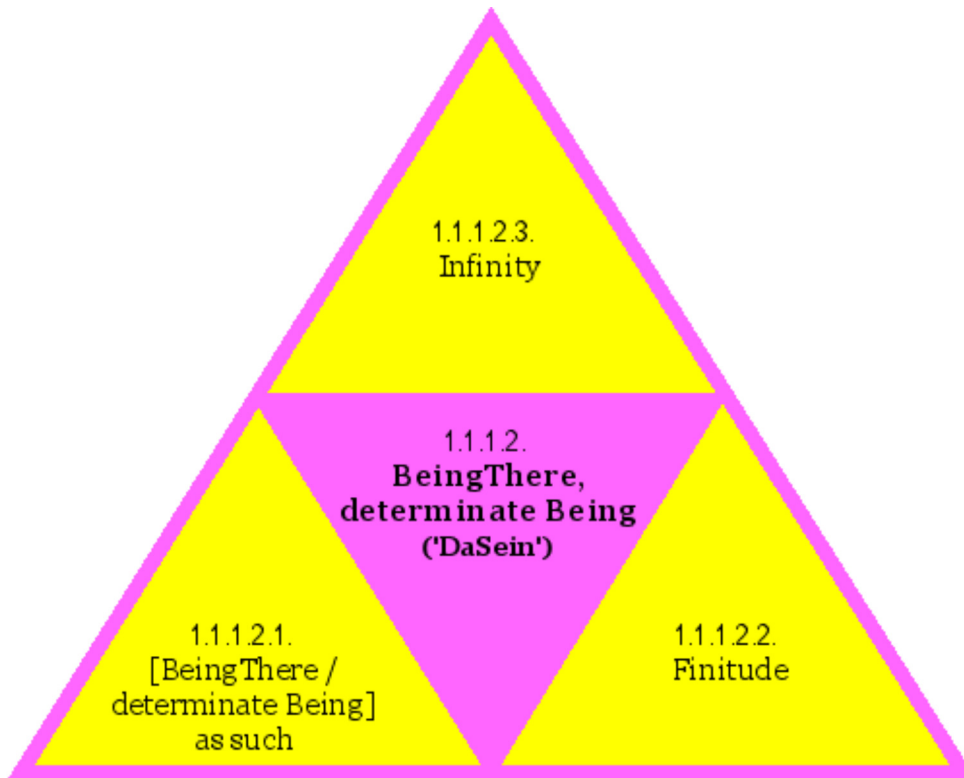


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INTRODUCTION TO DESIGN FOR DASEIN

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May 16, 2014

/ Thomas Wendt

The following is a draft introduction to a book I'm writing entitled *Design for Dasein*. I wrote this as a way to hopefully ground me within a particular strategy and set a stage for the rest of the book,

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*knowing that it will
definitely change as I
begin writing.*

PHILOSOPHY WITH THE HANDS

Design is the
embodied action of
philosophy.(1)

Out of all the fields
that influence
experience design,
philosophy is
probably discussed
the least. Volumes
have been written on
the roots of
experience design
within fields like
psychology, cognitive
science, and
anthropology, but



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This “invisible
device” approach to
product design [...] is, ultimately, a
beautiful lie.

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How You Know
Where You're Going
When You're in an
Airport <http://t.co/WEUoKbEohx> Nice

almost nothing has been dedicated to philosophy, critical theory, and literary studies. Why? Perhaps it is because these latter fields are often relegated to the humanities, and are therefore perceived as more speculative in nature. Or perhaps simply because experience design is still a young field and we simply haven't had the time. Regardless of the reason, I believe now is the time to start considering contributions from philosophy as a serious inquiry in experience design.

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Strategy <http://t.co/7y2Xo8Czx8>

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The focus here is on the philosophical tradition of phenomenology, specifically on its evolution through a few key phases, and its application to experience design. I started publicly talking about this topic at conferences and writing on it for design publications about a year before beginning this book. Each time I give a presentation, a small group will approach me after and talk about how they have thought about the connection before, have not thought of it but want to learn more, or simply that

their college
philosophy degree
now seems relevant. I
speak about the topic
with my students, and
many of them end up
finding a new use for
their literary
background.

Reactions like these
tell me there are
others with latent
interest in the more
philosophical topics
within experience
design—that not all
designers are looking
for the most basic,
profitable methods
for creating the next
social media app, but
that there is a desire
to understand what
they do on a deeper
level. This gives me a
bit of hope.

This text is born in part out of a growing dissatisfaction with the state of design theory with respect to academia and industry. Even the simple act of reading the phrase “design theory” likely calls up notions of academia as detached from everyday design, esoteric conversations about the nature of design, and researchers who exist outside the bounds of design practice. At least in the United States, academics and practitioners are mostly closed off from one another, despite being wrapped up in

each other's work and not necessarily knowing it. One of my goals for this text is to articulate a means by which that gap might be bridged through theory and practice. Phenomenology provides an excellent way to do that: instead of reaffirming the traditional binaries of theory/practice and academia/practice, we are able to discuss both at the same time, as part of the same idea.

The tone of the book will likely feel more like an academic text than a practitioner manual.

That being said,
phenomenology is a
framework that
emphasizes praxis as
a means of
knowledge and
understanding.
Similarly, the
following examination
over the next few
hundred pages will
aim to illustrate new
ways to think about
design and hopefully
inspire new practices.
But this is not a recipe
book; it has nothing
to say about
step-by-step
instructions on how to
perform certain
design activities or
illusory “best
practices” for how to
handle certain
problems. Instead, it

will provide the beginnings of a framework that the reader can interpret for him- or herself. Nor will it be overly esoteric. There is a difference between purposefully obscure and using language that reflects the complexity of the material; this book will do the latter. When dealing with philosophical text, especially when some of it has been translated from its original language, it is difficult to strike a balance between “plain” language and precision. The aim here is to provide both a rigorous

theoretical framework
and the beginnings of
a practical
methodology for how
to embody philosophy
through design.

SHIP OR DIE

In a 2006 interview,
Tim Berners-Lee
referred to a new
breed of Web
architects as
“philosophical
engineers.” (Interview,
2006) Halpin, Clark,
and Wheeler (2006)
associate this title
with the recognition
of a new iteration of
the Web, which calls
for a deeper
understanding of the
relationship to the

body and mind of the user. This is essentially a philosophical question. Berners-Lee was probably ahead of his time (yet again) in referring to the philosophical engineer in the light of the semantic web. Eight years later, we're not even talking about the Web in the same way as before—we're talking about mobile and wearable devices, about networks of connected things and ecosystems of products. So far, we've done an excellent job of developing products, but a terrible job

of *designing* products. That is, we've swung the pendulum too far from "thinking" to "making," which is resulting in masses of products lacking utility or potential for meaningful interaction—from connected refrigerators to dog collars that track movement from doggie bed to fire hydrant and back.

The irony is that trends like the Internet of Things and wearable computing actually have potential to introduce completely new interactions and experiences into our

current conception of computing. These areas are the domain of the philosophical engineer. But startup economies and venture capital have emphasized speed to market and returns on investment to the point where “the launch” has become a fetishized event. Products are “designed” in a matter of weeks, even days. They are isolated from the entire products landscape and designed in a vacuum, polished but not architected, beautiful but useless, conceptually unique but aesthetically

templatized. That is not to say design should be a long, drawn out process. But it also should not be an afterthought. We need to take the time to understand the nature of problems and user needs, the implications of our design decisions, and how design executions manifest themselves in the world.

My hypothesis for why we are designing products at such a rapid rate is multifaceted. First, I should note that I am speaking mostly of product design mostly

within the United States, in which venture capital seems to be throwing money at any consumer product that comes along. This has created an environment of competition for funds much in the same way as corporate products compete for market share. The difference within startup economies is that instead of only launching “on brand” products, there is a large benefit to being fast to market. Ironically, this obsessive need to launch and iterate is precisely what links design to

phenomenology; the emphasis on praxis and time spent testing with users is a phenomenological concern. But we will save that for later.

Startups have fostered a large amount of backlash against the academic side of design research. Asking a 23 year old startup founder to spend a month understanding who his end users are—what frustrates them, what their lives look like, why they would ever use his product—and it's like asking him to throw away 30 days of development time. Of

course, this is a generalization, but I think we can safely say that American startups tend to see very little value in the design thinking happening in academia and in more design-centric parts of the world. Instead, they are concerned with launching and learning. Movements like Lean Startup and Lean User Experience have done an excellent job of emphasizing the importance of customer insight, but at the same time they advocate methods that are often biased, lack rigor, and end up

reinforcing shallow assumptions. On the other end of the spectrum, academic design research is often perceived as esoteric and disconnected from real products and services. The motive for academics is usually not profit driven but rather publication driven.

The origin of this difference between academia and industry is associated with a paradox found within design, a paradox I think phenomenology can help explain and solve. This book will dedicate an entire

chapter to articulating what I'm calling the Designer's Paradox, which states that problems and solutions evolve together and must be understood together. There will be much more to say about this later, but for now, we might say that treating design problems and solutions as a linear movement (from problem to solution) creates an unnecessary distinction and a false assumption about "where to start." This is where academics and industry professionals get caught up. One goal

of this book is to use phenomenology to reframe the ways we think about problems and solutions. If we can better understand how problems and solutions manifest themselves, we are in a better position to articulate an understanding of design that doesn't fall into this binary trap.

PHENOMENOL OGICAL DESIGN THINKING

Phenomenological Design Thinking or PDT is a framework that accomplishes a

few objectives: 1) it allows us to talk about how a phenomenological groundwork influences design theory and practice; 2) it pushes the evolution of phenomenology to its logical conclusion, from a focus on being to technology to design; and 3) it allows us to formulate a design process that combines both speed and rigor.

Phenomenology has been through a few important evolutions. Beginning with Edmund Husserl's formulations of individual

experience with the world, his student Martin Heidegger broke quite radically with his teacher and expanded phenomenology into the study of being. Around the same time, Maurice Merleau-Ponty was rethinking phenomenology from the perspective of embodiment. Contemporary philosophers such as Don Ihde, Peter-Paul Verbeek and others who I will cite frequently in the coming pages have focused on Heidegger's interest in technology and Merleau-Ponty's

interest in the body,
to rethink
phenomenology yet
again as
post-phenomenology.
This new movement
highlights the role of
technological objects
as the source of
insight about the
world and our
relationship to it (or
even if “we” are
separate from “it”)
along with how
embodiment can
explain our
involvement with
tasks, goals, and
other people.

While the history of
phenomenology isn't
our focus here, this
short introduction
should point to the

idea that the next stage of this evolution is design-centric. If technology is our means of understanding the world, then the ways in which we design things becomes massively important. In a certain sense, we cannot talk about technology without talking about design. So I am proposing that the next evolution of phenomenology is a sort of Phenomenological Design Thinking. This approach gives post-phenomenology a more purposeful tone, explaining not only what technology

is important but also how can we design it. It also provides a new perspective on design thinking, a topic that has seemed to fall out of style in the past few years but still, I believe, provides a lot of excellent theory for designers to put into practice.

As one of the pillars of academic design thinking, Nigel Cross (2006) explained three facets of design research:

- design epistemology – study of designerly ways of knowing

- design

praxiology – study of
the practices and
processes of design

- design

phenomenology –
study of the form and
configuration of
artefacts

While I understand
his desire to break
these fields apart and
define them
independently, I want
to argue that design
phenomenology, as
currently defined, is
too narrow in focus,
and it actually
encompasses the
other two. With PDT,
we can talk about
how a
phenomenological

approach to design thinking would include what Cross calls design praxiology, as the knowledge of artifacts is dependent on how we design and use those artifacts. And if those artifacts embody our understanding of the world, then they will always include a sense of design epistemology.

PDT will articulate how philosophy is enacted through design and how the coming-together of design and philosophy contributes to each field. We are at a time

in phenomenology
when the current
formulations need to
take action; we need
a plan for how to
implement this type
of thinking about the
world within the
world. And we are at
a time in design when
we need strong
theoretical
foundations on which
to build future
practice. I hope that
PDT and the critical
analysis in this book
will contribute to
that.

(1) This statement is
inspired by an
introduction Allan
Chochinov gave for

Cameron Tonkinwise
at a small
presentation in New
York City. Allan
mentioned that
Cameron came from
background in
philosophy before
studying design and
explained that design
is simply “doing
philosophy with your
hands.” That
statement was
immediately clear to
me and helped frame,
clarify, and make
conspicuous the
objective of this book.
But I’d like to go
beyond the hands as
the key reference
point for design.
Much of what
designers do involves
the hands, of course,

and the hands are
certainly the means
through which we
interact with the
world, but I'd like to
argue that designing
has intangible
aspects as well. Not
everything we design
takes form in
material.

*I would greatly
appreciate if you take
a minute to leave
me **anonymous**
feedback. Or email
me personally at
thomas [at]
designfordasein [dot]
com*

In Design Philosophy

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Dasein

Dasein (German pronunciation: [ˈdaːzaɪn]) is a German word which means "being there" or "presence" (German: *da* "there"; *sein* "being") often translated in English with the word "existence". It is a fundamental concept in the existential philosophy of Martin Heidegger particularly in his magnum opus *Being and Time*. Heidegger uses the expression *Dasein* to refer to the experience of *being* that is peculiar to human beings. Thus it is a form of being that is aware of and must confront such issues as personhood, mortality and the dilemma or paradox of living in relationship with other humans while being ultimately alone with oneself.

Heidegger's re-interpretation

In German, *Dasein* is the vernacular term for "existence", as in "I am pleased with my existence" (*ich bin mit meinem Dasein zufrieden*). The term *Dasein* has been used by several philosophers before Heidegger, most notably Georg Wilhelm Friedrich Hegel, with the meaning of human "existence" or "presence". It is derived from *da-sein*, which literally means *being-there/there-being*^[1] - though Heidegger was adamant that this was an inappropriate translation of *Dasein*. Wikipedia:Citation needed

Dasein for Heidegger was a way of being involved with and caring for the immediate world in which one lived, while always remaining aware of the contingent element of that involvement, of the priority of the world to the self, and of the evolving nature of the self itself.

Its opposite was the forfeiture of one's individual meaning, destiny and lifespan, in favour of an (escapist) immersion in the public everyday world – the anonymous, identical world of the They and the Them.^[2]

In harmony with Nietzsche's critique of the subject, as something definable in terms of consciousness, Heidegger distinguished Dasein from everyday consciousness in order to emphasize the critical importance "Being" has for our understanding and interpretation of the world.

"This entity which each of us is himself...we shall denote by the term "Dasein"" (Heidegger, trans. 1927/1962, p.27).^[3]

"[Dasein is] that entity which in its Being has this very Being as an issue..." (Heidegger, trans. 1927/1962, p.68).

Heidegger sought to use the concept of *Dasein* to uncover the primal nature of "Being" (*Sein*), agreeing with Nietzsche and Dilthey^[4] that *Dasein* is always a being engaged in the world: neither a subject, nor the objective world alone, but the coherence of Being-in-the-world. This ontological basis of Heidegger's work thus opposes the Cartesian "abstract agent" in favour of practical engagement with one's environment.^[5] Dasein is revealed by projection into, and engagement with, a personal world^[6] - a never-ending process of involvement with the world as mediated through the projects of the self.

Heidegger considered that language, everyday curiosity, logical systems, and common beliefs obscure *Dasein's* nature from itself.^[7] Authentic choice means turning away from the collective world of Them, to face *Dasein*, one's individuality, one's own limited life-span, one's own being.^[8] Heidegger thus intended the concept of *Dasein* to provide a stepping stone in the questioning of what it means to *be* – to have one's own being, one's own death, one's own truth.^[9]

Heidegger also saw the question of *Dasein* as extending beyond the realms disclosed by positive science or in the history of metaphysics. "Scientific research is not the only manner of Being which this entity can have, nor is it the one which lies closest. Moreover, Dasein itself has a special distinctiveness as compared with other entities[...] it is ontically distinguished by the fact that, in its very Being, that Being is an issue for it".^[10] *Being and Time* stressed the ontological difference between entities and the being *of* entities: "Being is always the Being of an entity".^[11] Establishing this difference is the general motif running through *Being and Time*.

Some scholars disagree with this interpretation, however, arguing that for Heidegger "*Dasein*" denoted a structured awareness or an institutional "way of life".^[12] Others suggest that Heidegger's early insistence on the ontological priority of *Dasein* was muted in his post-war writings.^[13]

Origin and inspiration

Some have argued for an origin of *Dasein* in Chinese philosophy and Japanese philosophy: according to Tomonobu Imamichi, Heidegger's concept of *Dasein* was inspired — although Heidegger remained silent on this — by Okakura Kakuzo's concept of *das-in-der-Welt-sein* (being-in-the-worldness, worldliness) expressed in *The Book of Tea* to describe Zhuangzi's philosophy, which Imamichi's teacher had offered to Heidegger in 1919, after having followed lessons with him the year before.^[14]

Karl Jaspers' *Dasein* and *Existenz*

For Karl Jaspers, the term "*Dasein*" meant existence in its most minimal sense, the realm of objectivity and science, in opposition to what Jaspers called "*Existenz*", the realm of authentic being. Due to the drastically different use of the term "*Dasein*" between the two philosophers, there is often some confusion in students who begin with either Heidegger or Jaspers and subsequently study the other.

In *Philosophy* (3 vols, 1932), Jaspers gave his view of the history of philosophy and introduced his major themes. Beginning with modern science and empiricism, Jaspers points out that as we question reality, we confront borders that an empirical (or scientific) method can simply not transcend. At this point, the individual faces a choice: sink into despair and resignation, or take a leap of faith toward what Jaspers calls "Transcendence". In making this leap, individuals confront their own limitless freedom, which Jaspers calls *Existenz*, and can finally experience authentic existence.

Other applications

Eero Tarasti considered *Dasein* very important in *Existential Semiotics*.

Jacques Lacan turned in the 1950s to Heidegger's *Dasein* for his characterisation of the psychoanalyst as being-for-death: (*etre-pour-la-mort*).^[15] Similarly, he saw the analysand as searching for authentic speech, as opposed to "the subject who loses his meaning in the objectifications of discourse...[which] will give him the wherewithal to forget his own existence and his own death".^[16]

Alfred Schutz distinguished between direct and indirect social experience, emphasising that in the latter "My orientation is not towards the existence (*Dasein*) of a concrete individual Thou. It is not towards any subjective experiences now being constituted in all their uniqueness in another's mind",^[17]

Criticism

Theodor W. Adorno criticised Heidegger's concept of *Dasein* as an idealistic retreat from historical reality.^[18]

Richard Rorty considered that with *Dasein* Heidegger was creating a conservative myth of being, complicit with the Romantic elements of National Socialism.^[19]

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External links

- Martin Heidegger (<http://plato.stanford.edu/entries/heidegger/>) (*Stanford Encyclopedia of Philosophy*)

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